



CHICAGO HOUSING AUTHORITY™

Public Housing Approaches to Working with the Non-Traditional Student

ISAC College Changes Everything 2023

Agenda

- Introductions
- Icebreaker Activity
- Who is CHA?
- Resident Services:
 - Partners in Education
 - CHA/S2S Scholarship
 - LevelUp
- Partnerships
- How We Changed Reimagining Our Work
- Q&A





Our Team



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Thank you for joining us snack!

Some Questions to Think About:

- What or who helped get you through a hard time?
- What tools or resources could have helped you?
- What skills have helped you persevere?





Who Are We?

Chicago Housing Authority

The Chicago Housing Authority provides homes to more than 63,000 households while supporting healthy communities in neighborhoods throughout the city. Designated a Moving to Work agency by the U.S. Department of Housing and Urban Development, CHA has used that flexibility to create innovative partnerships that expand choices and opportunities for the low-income families and individuals it serves.





Office of Resident Services

CHA is much more than bricks and mortar. It's also about supporting families as they strive for self-sufficiency. CHA's Resident Services Division works with a broad range of partners and contractors to provide services, centered on four overarching goals:



ACADEMIC ACHIEVEMENT

EARNING POWER

ECONOMIC INDEPENDENCE



Partners in Education

CHA public housing residents and Housing Choice Voucher participants can obtain a degree or certificate from City Colleges of Chicago at low or no cost.

- Last dollar support to attend City Colleges of Chicago
- Serves primarily non-traditional, returning college students
- Average age of participant is 32 years old
- Many are not financial aid eligible due to previous unsuccessful enrollment
- Eligible expenses include tuition, uniforms, books, and exam fees.
- Residents must attend a mandatory information session webinar to learn about CCC and PIE enrollment processes.
- Information Sessions are implemented by CCC Program Coordinators

Fresh Start Initiative New! CCC Debt Forgiveness Program

- Debt forgiveness program
- Students who attended City Colleges of Chicago in the last ten years and are in good standing
- Have debt that prevents them from completing their degree or certificate.





CHA/S2S Scholarship

A scholarship offered in partnership with our non-profit entity, Springboard to Success.

- Over 125 scholarships awarded annually
- High school seniors, undergraduate students or adults seeking to start a post-secondary program
- Awards increased to \$2,000
- Can be used at an accredited, 4-year institution of student's choice
- Scholarship application period open from January to May

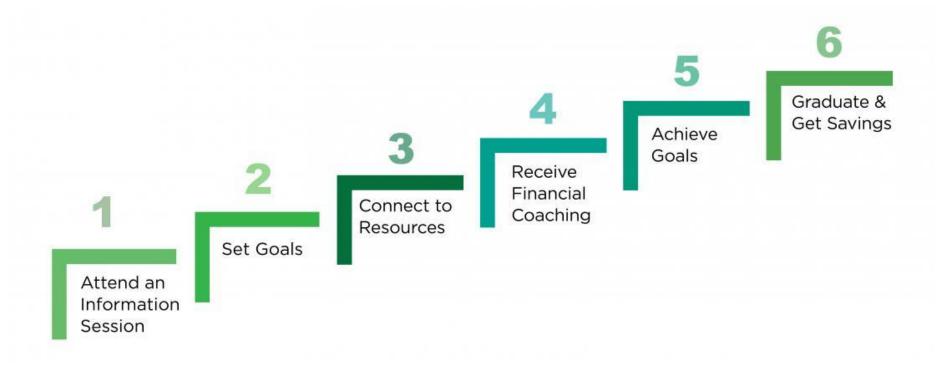






LevelUp (formerly Family Self-Sufficiency)

Goal focused program to assist participants to increase financial stability and move forward on an individualized path toward economic independence and well-being.





LevelUp

Each participant comes into the program with a unique set of personal goals, some of which include:

- Reducing debt/improving credit
- Earning a post-secondary degree
- Starting a new career
- Starting a business
- Becoming a homeowner



Who We Work With

Partnerships:

- City Colleges of Chicago
- Chapin Hall at the University of Chicago
- Chicago Jobs Council
- Chicago Public Schools
- Chicago State University Project Success (TRIO)
- College Greenlight (Cappex)
- Council of Large Public Housing Authority (CLPHA)
- Family Works

- Northeastern Illinois University
- Posse Foundation
- Springboard to Success (CHA)
- Year Up
- Illinois Student Assistance Commission (ISAC)
- International Scholarship & Student Assistance (ISTS)



How We Changed – Reimagining Our Work

- Communication methods
- Flexibility on in-person and virtual programming
- Breaking down participant goals into manageable steps
- Increased cross-program awareness and engagement across the agency



Questions?



Thank You!



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